

Encounter Data System User Group

October 18, 2012

Agenda

- Agenda
- Introduction
- Session Guidelines
- CMS Updates
- EDS Updates
 - Encounter Data Submitter Application
 - EDPS Known Issues and Incident Tracking
 - DME Fee Schedule
 - Skilled Nursing Facility/Home Health Edits
 - 2011 DOS Update
 - EDS Implementation Next Steps
- Questions
- Closing Remarks

Introduction

The purpose of this session is to provide Medicare Advantage Organizations (MAOs) and other entities with information on policy and operational guidance on testing and submitting production data to the Encounter Data System (EDS).

MAOs and Other Entities

- CMS requires the following types of organizations to submit encounter data:
 - Medicare Advantage (MA) Plans
 - Medicare Advantage-Prescription Drug (MA-PD) Plans
 - Health Maintenance Organizations (HMOs)
 - Special Needs Plans (SNPs)
 - Local Preferred Provider Organizations (PPOs)
 - Regional PPOs
 - Employer Group Health Plans
 - Programs of All-Inclusive Care for the Elderly (PACE) Plans
 - Cost Plans (1876 Cost HMOs/CMPs and 1833 HCPPs)
 - Medical Savings Account (MSA)
 - Private Fee-for-Service Plans (PFFS)
 - Religious Fraternal Benefit Plans (RFBs)
 - Provider Sponsored Organizations (PSO)

Session Guidelines

- This is a one (1) hour Encounter Data User Group session.
- If time allows, the Encounter Data team will respond to questions.

CMS Updates

End-to-End Certification Status

- The number of submitters that achieved end-to-end certification from October 1, 2012 to October 15, 2012:
 - Professional – 1
 - Institutional – 7
 - DME – 19
 - PACE – 1

EDS Updates



Encounter Data Submitter Application

- MAOs and other entities must update their EDS submitter application to include new contract IDs.
- Ten (10) PACE organizations have not completed an EDS submitter application and EDI agreement (enrollment packet).
 - Submitters cannot complete front-end or end-to-end testing and production data submission without receiving a Submitter ID.
- For assistance with completing the submitter application and EDI agreement, contact CSSC Operations at 877-534-2772.

EDPS Known Issues and Incident Tracking

EDPS Edits Updates

Error Code	Disposition	Error Code Description	Issue & Resolution
00699	Reject	Void Submission Must Match Original Encounter	Voided encounter must have the same number of lines as the original encounter.
00761	Reject	Unable to Void Due to Different Billing Provider on Void From Original	Voided encounter must have the same number of lines and same Billing Provider as the original encounter.

EDPS Known Issues

Error Code	Error Code Description	Target Resolution Date
00755	Claim to be Voided is Already Voided	TBD
02110	Beneficiary Health Insurance Carrier Number (HICN) Not on File	11/23/2012
02240	Beneficiary Not Enrolled in Medicare Advantage Organization for Date of Service	11/16/2012
02255	Beneficiary Not Part A Eligible for Date of Service	TBD
02256	Beneficiary Not Part C Eligible for Date Of Service	11/16/2012
03015	DOS Spans Procedure Code Effective/End Date	11/23/2012
03102	Provider Type or Specialty Not Allowed to Bill Procedure	TBD

Encounter Data

User

Group

Thursday, October 18, 2012

3:00 P.M. – 4:00 P.M. ET

EDPS Known Issues *(cont'd.)*

Error Code	Error Code Description	Target Resolution Date
17285	Billed Lines Require Charges (Few Exceptions)	11/23/2012
17295	Inpatient Claim Missing Revenue Code Or Outpatient Claim Missing Either Revenue Code Or HCPCS Code	11/23/2012
17735	Modifier - Not Within Effective Date	11/23/2012
20270	Admit From And Thru Dates Are Same; Day Count Does Not Equal 1	11/23/2012
20505	Accurate Ambulance HCPCS and Revenue Code Required	11/23/2012
30055	Duplicate Within Claim - Suppliers are Equal	11/23/2012
32005	Payer ID not DME for DMEPOS Jurisdiction	11/23/2012

EDPS Edits – Prevention and Resolution

- The EDS team is completing analysis for the Phase 1 EDPS Prevention and Resolution Strategies job aid.
 - **Phase 1** the most frequently occurring edits

FREQUENTLY GENERATED INSTITUTIONAL EDITS			
Error Code #	Error Code Description	Error Code Disposition	Comprehensive Resolution/Prevention
00761	Unable to Void Due to Different Billing Provider on Void from Original	Reject	Voided encounter must have the same number of lines, and same Billing Provider, as the original encounter

Scenario: Seuss Health Plan submits an original encounter for an office and lab services provided by Dr. Horton Who. Seuss Health Plan receives an MAO-002 report with an accepted ICN. Dr. Who then reverses the submitted claim. Seuss Health Plan submits a void encounter using CLM05-3="8". However, the submitter at Seuss Health Plan submitted the void encounter without the lab service. The encounter would reject because the number of submitted lines on the void and original did not match.

Incident Tracking

- As of October 15, 2012, 370 incidents were received.

# of Resolved Incidents	329
# of Pending Incidents	41
<i>Related to Known Issues</i> <ul style="list-style-type: none">Requires system enhancements	34
<i>Incidents Under Review</i> <ul style="list-style-type: none">Root cause to be determined	7

DME Fee Schedule

DME Fee Schedule

- Submitters have received acceptance of DME TC02 in error due to unclear HCPCS jurisdiction listings on the DME Fee Schedule provided for DME testing.
- CMS is in the process of developing a job aid to assist submitters with selecting appropriate DME HCPCS codes.
- The job aid will be included in the next release of the 837-P DME Companion Guide.

EDPS Skilled Nursing Facility/Home Health Edits

Encounter Data

User

Group

Thursday, October 18, 2012

3:00 P.M. – 4:00 P.M. ET

Skilled Nursing Facility/ Home Health Edits

- The EDS team has developed a list of proposed edits for Skilled Nursing Facility (SNF) and Home Health (HH) encounter data submission.
- Following the User Group session, CMS will distribute an Edits Comments tool and the list of proposed SNF/HH edits for MAOs and other entities to review and provide comments.
- MAOs and other entities are asked to respond with comments/feedback to the proposed SNF/HH edits no later than 5:00PM ET on October 25, 2012.

Skilled Nursing Facility/ Home Health Edits *(cont'd.)*

- The proposed SNF edits will include:
 - 11 reject edits
- The proposed HH edits will include:
 - 15 reject edits
 - 2 informational edits

Skilled Nursing Facility/ Home Health Submission

- MAOs and other entities may begin submitting SNF/HH encounters according to the schedule below:

Professional, Institutional, & DME	Dates for Submission
SNF and Home Health Tier 2 Testing	November 5, 2012
SNF and Home Health Production	November 28, 2012

- CMS will reach out to the industry regarding pilot testing for SNF and Home Health encounters.
- MAOs and other entities should not submit Hospice encounters until further guidance.

2011 DOS Update

2011 DOS Update

- Effective **November 26, 2012**, MAOs and other entities may submit “*from*” DOS for 2011 and “*through*” DOS for 2012 for:
 - Professional, Institutional, and DME encounters
 - Include Interim Bills **only** when the final bill “*through*” DOS is 2012.
- MAOs and other entities must **not** submit encounters with “*from*” **and** “*through*” 2011 DOS.

EDS Companion Guides

- The Professional, Institutional, and DME Companion Guides are now posted on the CSSC Operations website at:
<http://www.csscoperations.com/internet/cssc3.nsf/docsCat/CSSC~CSSC%20Operations~Encounter%20Data~Companion%20Guides?open&expand=1&navmenu=Encounter^Data||>
- Updates include:
 - EDFES Notifications
 - MAO-001 Duplicates Report

EDS Implementation Next Steps

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ED MATERIALS/INFORMATION	TARGET DATE
Distribution of EDPS SNF/HH Edits Comments Tool and Proposed SNF/HH Edits	October 19, 2012
EDPS Edits Prevention and Resolution Strategies	October 31, 2012
DME Fee Schedule Job Aid	October 31, 2012
User Group Registration Open	November 1, 2012
SNF/Home Health Submission – Tier 2	November 5, 2012
1 st Quarter 2013 User Group Schedule	November 15, 2012
2011 DOS Submission	November 26, 2012
SNF/Home Health Submission – Production	November 28, 2012
Review and Evaluation of Risk Filtering Logic and MAO-004 Encounter Data Risk Filter Report	November 30, 2012

Encounter Data

User

Group

Thursday, October 18, 2012

3:00 P.M. – 4:00 P.M. ET

Questions & Answers

Resources

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- CSSC Operations:
<http://www.csscoperations.com/internet/cssc3.nsf/docsCatHome/CSSC%20Operations>
- Encounter Data Outreach Registration:
www.tarsc.info
- CMS: www.cms.gov
- EDS Inbox: eds@ardx.net

Resources *(cont'd)*

- X12 Version 5010 Standards:
<https://www.cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/Versions5010andD0/index.html?redirect=/Versions5010andD0/>
- CEM/CEDI Technical Reporting Formats:
http://www.cms.gov/MFFS5010D0/20_TechnicalDocumentation.asp
- Washington Publishing Company:
<http://www.wpc-edi.com/content/view/817/1>

Closing Remarks